



179 Taft Street
San Juan, PR 00911
1-877-614-5056
mytnpr.com

December 12, 2016

RE: Evaluation and Management Payment Guidelines *Third Communication*

Effective February 1, 2016 Therapy Network of Puerto Rico (TNPR) required providers who bill the following codes: 99204, 99205, 99214, 99215, 99223, 99291, 99306, 99233 and 99310 to submit clinical notes or reports along with the claim in order to substantiate the services being billed. Billing of these codes, with the supporting documentation will be reviewed by a clinician to substantiate the level of services billed. The clinician will determine the appropriate level of payment based upon the medical documentation. Claims meeting the criteria for the code billed will be paid accordingly. Any claim in which our clinician determines that the documentation submitted does not substantiate the level of services will be paid at the level determined upon the documents review.

Effective February 1, 2017, any claim for these codes received without the required medical record documentation will result in a denial of this line item in the claim. To be considered for payment, the claim must be resubmitted with the required medical record documentation. Please ensure that you bill the correct code for the service rendered. When reviewing your explanation of payment (i.e. 835), if you require additional information regarding the denial of a claim, detailed claims payment information can be found by logging onto the Provider Web Portal at www.mytnpr.com.

As previously notified, these claims must be submitted via paper to the following address:

**Therapy Network of Puerto Rico
P. O. Box 350590
Ft. Lauderdale, FL 33316**

TNPR references promulgated federal guidelines supported by CMS, when applying payment policies to the billing of E/M services. These guidelines can be found in the following link: <http://medicare.fcso.com/landing/233030.asp>.

If you have any questions, or would like additional information, please feel free to contact your Provider Service Representative, or call our Provider Service Department at 1-877-614-5056, and select Option 2.

Sincerely,
Denisse Monserrate

A handwritten signature in black ink that reads "D. J. Ammatte". The signature is written in a cursive style with a large initial "D" and "A".

Chief Medical Officer
Therapy Network of Puerto Rico